ILWARN
Illinois Water / Wastewater Agency Response Network
How-To Register Online
Register your utility

Welcome
Following the impacts of Hurricane Katrina, it became apparent that even with the extraordinary efforts of utilities, water associations, and state regulatory agencies, the demand for resources and knowing where those resources were available overwhelmed the ability to effectively coordinate the initial response.

Realizing that utilities needed a different approach, the following leaders in the water community and state agencies have joined together to create the Illinois Water/Wastewater Agency Response Network or ILWARN.

How to Join ILWARN
If your utility hasn’t filled out the membership application...
1. Click on membership application to register your utility as a member and you will receive a confirming email.
2. After confirming your email, return to ILWARN, login and complete your full utility profile.
3. Have your Mutual Aid Agreement signed either online or via paper copy. Submit paper copy to ILWARN, 545 S. Randall Road, St. Charles, IL 60174.
4. Download the training videos to attend local training provided by ILWARN on activation procedures.

For more information please contact info@ILWARN.org.

Mutual Aid Agreement - PDF Copy
Operations Plan - Draft
Tutorial: Coming Soon

About ILWARN - PDF presentation on ILWARN overview
Based on three other models, CalWARN, FlaWARN and TxWARN, ILWARN is designed to provide a utility-to-utility response during an emergency.

Our mission is to support and promote statewide emergency preparedness, disaster response, and mutual assistance matters for public and private water and wastewater utilities for natural and man-made events.

The ILWARN Web site does this by providing its members with emergency planning, response, and recovery information before, during, and after an emergency. As the statewide WARN system expands, it will become easier to provide mutual aid to other states as needed.

Through the ILWARN Web site, a member can request emergency equipment (pumps, generators, chlorinators, excavators, etc.) and trained personnel (e.g., treatment plant operators) that they may need in an emergency.

The ILWARN program provides its member utilities with...
Don’t forget to hit submit.....

Complete basic info
You will receive a confirming email stating your application for membership has been confirmed.
Login again and complete your utility profile and add additional contacts.
Re-login to complete your profile. It is important to have this information to assist in responses to your utility.
Update Your Profile

This information will be used for contacting you in an emergency. Add as many contacts as you would like to be informed of an emergency to aid in requests and responses.
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To edit existing entries – click the “paper” icon.

Click “letter” icon to add more phone #’s.
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Fill out as much as you can. We are adding the capabilities to search this data in the future. Only utilities with a signed MAA agreement will be able to view your information.
There are several categories of info requested.
There are several categories of info requested
There are several categories of info requested
There are several categories of info requested

Communications Detail Section
Don’t forget to hit the Update Utility
This information will be used for contacting you in an emergency. Add as many contacts as you would like to be informed of an emergency to aid in requests and responses.
Add Phone Numbers

Please enter facility phone numbers – enter as many as necessary.

Don’t forget to hit “enter” to record data.

Enter label (location such as plant, guard, etc.) area code (3 digits), number (7 digits) and extension if appropriate.
This information will be used for contacting you in an emergency. Add as many contacts as you would like to be informed of an emergency to aid in requests and responses.
Update Your Profile Addresses

Enter each of these for your addresses, plant office, distribution office, warehouse, etc.
Update Your Profile

This information will be used for contacting you in an emergency. Add as many contacts as you would like to be informed of an emergency to aid in requests and responses.

Click “letter” icon to add more contacts
Update Your Profile Contacts

This information will be used for contacting you in an emergency. Add as many contacts as you would like to be informed of an emergency to aid in requests and responses.
You are now registered on the ILWARN site.

You need to complete your Mutual Aid Agreement before requesting assistance or providing assistance.

WHY NOT DO IT NOW?