



ILWARN

Illinois Water / Wastewater
Agency Response Network

**How-To Request or
Respond to an Emergency
Assistance Request
Via website**



ILWARN Members' Site

Meeting Minutes

PRESENTATIONS for DOWNLOAD

- 1 - Overview of ILWARN ([coming](#))
- 2 - How to sign up for ILWARN ([coming](#))
- 3 - How to activate ILWARN during business hours via internet ([coming](#))
- 4 - How to activate ILWARN during non business hours via telephone ([coming](#))
- 5 - How to request another ILWARN member activate an emergency on your behalf ([coming](#))

REFERENCE DOCUMENTS

- 1 - [Introduction to NIMS Training](#)
- 2 - [Frequently asked questions regards NIMS training](#)
- 3 - [NIMS ICS 100](#)
- 4 - [NIMS ICS 200](#)
- 5 - [NIMS ICS 300](#)
- 6 - [NIMS ICS 400](#)
- 7 - [NIMS ICS 700](#)
- 8 - [NIMS ICS 800](#)
- 9 - [FEMA Disaster Logs and Templates \(excel\)](#)
- 10 - [FEMA Public Assistance Program](#)
- 11 - [FEMA Reimbursement Rates](#)

The above downloads are available to you as ILWARN members to present to your city government as further explanation of the ILWARN system.

- [My Profile](#)
View and edit your personal information and the utility you're associated with.
- [Member Forums](#)
General discussion area.
- [Member Utilities](#)
View all ILWARN member utilities and contact information.
- [Emergency Assistance](#)
View, add, and respond to assistance requests from members.

For more information, contact ILWARN at info@ILWARN.org

Select Emergency Assistance

Active Notices

NEW Request

The screenshot shows the ILWARN website interface. At the top, there is a blue header with the ILWARN logo and the text 'The Illinois Water/Wastewater Agency Response Network' and 'Utilities Helping Utilities'. Below the header is a navigation menu with links for Home, My Profile, My MAA, Emergency Assistance, Member Utilities, Member Forums, and Logout.

Active Notices

You may choose to opt out of email notices for 10 days. After 10 days, you will begin receiving notices again.
Status: You are currently receiving notices. [Opt Out Now](#)

[Add a New Request](#) Display: Active Notices Closed Notices All Notices

<u>Submitted</u>	<u>Post</u>	<u>Utility</u>	<u>MAA on File</u>	<u>County</u>	<u>Region</u>
Jun 30 2009, 8:00 AM	TEST MESSAGE - TEST ONLY - ILWARN	ISAWWA	Yes	DeKalb	11
May 18 2009, 3:01 AM	ILWARN Test - TEST only - please confirm receipt	ISAWWA	Yes	DeKalb	11
Jan 06 2009, 1:02 PM	Test 12:03	ISAWWA	Yes	DeKalb	11
Dec 30 2008, 1:36 PM	Test on Tuesday 12-30-08 1:36 pm	Laurie	No	DeKalb	11
Dec 27 2008, 10:25 AM	**second test** 12/27/08 10:25 am	City of Elgin	No	Kane	11
Dec 27 2008, 10:00 AM	**test** 12/27/08 10:00 am	City of Elgin	No	Kane	11

Total Notices: 6

For more information, contact ILWARN at info@ILWARN.org

To add a new request

ILWARN The Illinois Water/Wastewater Agency Response Network "Utilities Helping Utilities"

Home My Profile My MAA Emergency Assistance Member Utilities Member Forums Logout

Emergency Assistance Notice

* = required field

Title* Decatur - needs generator
Brief description of need, e.g. *Your Utility needs generators*

Message*
Need a type 1 (2000w) generator - call Joe on cell phone at xxx-xxx-xxxx to respond.

More details about this notice, e.g. *Four lift stations without power; need 4 50kw generators.*

For more information, contact ILWARN at info@ILWARN.org

Enter the title – include your municipality and key words... Enter the description – use the **resource typing database** to describe your needs

To Respond to a Request

ILWARN The Illinois Water/Wastewater Agency Response Network "Utilities Helping Utilities"

Home My Profile My MAA Emergency Assistance Member Utilities Member Forums Logout

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[Add a New Request](#) Display: Active Notices Closed Notices All Notices

<u>Submitted</u>	<u>Post</u>	<u>Utility</u>	<u>MAA on File</u>	<u>County</u>	<u>Region</u>
Jun 30 2009, 8:21 AM	TEST MESSAGE - TEST ONLY - ILWARN	ISAWWA	Yes	DeKalb	11
May 18 2009, 10:41 AM	ILWARN Test - TEST only - please confirm receipt	ISAWWA	Yes	DeKalb	11
Jan 06 2009, 12:02 PM	Test 12:03	ISAWWA	Yes	DeKalb	11
Dec 30 2008, 1:36 PM	Test on Tuesday 12-30-08 1:36 pm	Laur	No	DeKalb	11
Dec 27 2008, 10:25 AM	**second test** 12/27/08 10:25 am	City of Elgin	No	Kane	11
Dec 27 2008, 10:00 AM	**test** 12/27/08 10:00 am	City of Elgin	No	Kane	11

Total Notices: 6

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Click on the posting that you want to respond to.....

Notice if the requestor has signed their MAA

**Read all
of the
responses**

IIWARN The Illinois Water/Wastewater Agency Response Network "Utilities Helping Utilities"

Home My Profile My MAA Emergency Assistance Member Utilities Member Forums Logout

Emergency Assistance Notice

[Respond to this notice](#)

TEST MESSAGE - TEST - **IIWARN - JSAWWA** (DeKalb County, Region 11)
Posted by [Laurie Daugherty](#) on Jun 30 2006, 7:21 AM

Director of Monitoring and Rese - **Metropolitan Water Reclamation District of Greater Chicago** (Cook County, Region 4)
Posted by [Louis Kollag](#) on Jun 30 2006, 8:02 AM
Test

test - East Hazel Crest (Cooke County, Region 3)
Posted by [Bory Maltratt](#) on Jun 30 2006, 2:49 PM
this is only a test

test response - Village of Round Lake (Lake County, Region 4)
Posted by [Davis Clark](#) on Jun 30 2006, 2:30 PM

- W. S. Barber & Co. (DuPage County, Region 4)
Posted by [Yi Meng](#) on Jun 30 2006, 1:39 PM

Response - Rochelle Municipal Utilities (Ogle County, Region 2)
Posted by [Kathy Cooper](#) on Jun 30 2006, 1:37 PM
Response

Kevin Culver Regional Env. Compliance Mgr - Aqua Illinois-Kankakee (Kankakee County, Region 3)
Posted by [Kevin Culver](#) on Jun 30 2006, 1:09 PM
test response

test message received - City of Decatur (Macon County, Region 11)
Posted by [Keith Alexander](#) on Jun 30 2006, 12:48 PM

[List all active notices](#)

For more information, contact IIWARN at info@IIWARN.org

Click here to enter a response – know that your response will also be sent to all.

Be sure that someone has not already offered to provide the needed assistance. If not, please enter a response.

**Enter
Your
Response**

The screenshot shows the ILWARN website interface. At the top, there is a blue header with the ILWARN logo, the text "The Illinois Water/Wastewater Agency Response Network", and the slogan "Utilities Helping Utilities". Below the header is a navigation menu with links for Home, My Profile, My MAA, Emergency Assistance, Member Utilities, Member Forums, and Logout. The main content area is titled "Emergency Assistance Notice". Below the title, there is a legend indicating that an asterisk (*) denotes a required field. The form consists of two main sections: "Title*" and "Message*". The "Title*" field contains the text "Bloomington - can provide". Below the title field is a small text box for a "Brief description of need, e.g. Your Utility needs generators". The "Message*" field contains the text "Bloomington water can provide needed generator - will call Joe. Signed - Sam - cell phone xxx-xxx-xxxx". Below the message field is a small text box for "More details about this notice, e.g. Four lift stations without power; need 4 50kw generators." At the bottom of the form are two buttons: "Enter Notice" and "Clear Form". Below the form, there is a footer line that reads "For more information, contact ILWARN at info@ILWARN.org".

ILWARN The Illinois Water/Wastewater Agency Response Network "Utilities Helping Utilities"

Home My Profile My MAA Emergency Assistance Member Utilities Member Forums Logout

Emergency Assistance Notice

* = required field

Title* Bloomington - can provide
Brief description of need, e.g. Your Utility needs generators

Message*
Bloomington water can provide needed generator - will call Joe.
Signed - Sam - cell phone xxx-xxx-xxxx

More details about this notice, e.g. Four lift stations without power; need 4 50kw generators.

For more information, contact ILWARN at info@ILWARN.org

Your response will be posted following the original request for assistance and will be sent to all registered members.

Be sure your MAA is signed and the MAA is signed by the party that has requested assistance.

If you have signed a MAA agreement, you will be able to view the full utility profile record of the requesting utility to assist you in preparing your response.